



QUALITY POLICY

IS Group is an organization for the procurement and supply of tubes, pipes, fittings, flanges, valves, stud bolts, gaskets, structural materials and associated products in carbon, alloy, stainless and duplex steels, high Nickel alloys and other non-ferrous metals and materials.

- IS Group is committed to meeting clients' specified requirements for goods, documentation and delivery;
- IS Group is committed to maintaining and to continually improving the effectiveness of the Quality Management System which complies with the requirements of ISO 9001:2015;
- IS Group is committed to continuous development of methods of work and its organization in order to increase internal efficiency and service to customers;
- IS Group seeks continuous improvements by analysis of day to day performance and by taking effective corrective action to prevent recurrence of quality problems; Evaluation of risks and opportunities are always focussed in business process.
- IS Group executive management drives continuous improvements by the setting of specific annual quality objectives and by instigating preventive action.
- IS Group always consider the needs and expectations of context and interested parties

This statement represents the commitment of the CEO and staff of IS Group to this Quality Policy